



Emotion Management in the Workplace (Management, Work and Organisations)

Sharon C. Bolton

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The exciting new book explores the management of emotion in organizations and the emotion management skills organizational actors need to possess in order to achieve organizational objectives whilst also acknowledging the subjective experiences of its members. The key strength of this sole-authored text lies in its critical approach and labour-process orientation. It will appeal to students of organizational studies, gender studies, sociology and human resource management at undergraduate and postgraduate level.



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