



# **Questioning Protocol: How One Mom Dispensed Equal Doses of Humor, Humility, and Corporate Smarts to Help Her Family Navigate Their Health Care Crisis**

*Randi Redmond Oster*

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Questioning Protocol is a healthcare solutions book from a mom's perspective. Now, everyone can use the same techniques to help cope with a health care crisis.

Randi Redmond Oster shares the tips, tools and tricks from her corporate experience, engineering skills and compassion for her son to navigate the broken health care system. Learn how she maintains control when her healthcare crisis seems overwhelming. Discover how she creates a high performing healthcare team focused on her son. Understand how she manipulates the hierarchy of the healthcare system to help improve her son's care. See how she finds ways to feel grateful, even when her world seems upside down.

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